

Ref. No.: DM/KNP/25-26/2109

26th June' 2025

To,
Hospital
Ranchi (Jharkhand)

Sub: Reg. "AAROGYA" Healthcare Management Software

Dear Sir,

This is with reference to the discussions held with yourself regarding Hospital Management Software for your Hospital, we are pleased to submit our proposal of the "AAROGYA" Desktop Software for your kind perusal.

In case you need any further clarifications, please feel free to call us.

Thanking you and assuring you of our best services at all times. We remain,

Sincerely yours

For Dataman Computer Systems (P) Ltd.

Sunil Jain

Marketing Head

Encl:

- Technical Specifications
- Proposal of the software

Introduction

About Aarogya

Aarogya Product line was launched 25 years back with an objective of serving the healthcare sector. The Software suit consists of various modules viz. OPD, IPD, OT, TPA, Investigations, Radiology, Pharmacy, Emergency Services, Stores and Inventory General Accounts along with Statutory Compliances. The **Aarogya** range of product line is suitable for small nursing homes (10 bedded) to Large Hospitals (2000+ beds), for Clinics and Polyclinics, Diagnostic Centers, Blood Bank etc. The modular configurable screens provide the health care unit owner to pick and choose the component best suited for their needs.

With years of experience and expertise implementing “**AAROGYA**” for the Healthcare Units has been successfully implemented in various parts of country at over 1500 Units spread in more than 20 states.

Some of our Esteemed Clients

O.P. Jindal Institute of Health & Cancer Research (Hissar), Dr. Chhang's Superspecialty Hospital (Siliguri), Healthcare Hospital (Pasighat-Arunachal Pradesh), Yashoda S.S. Hospital (Ghaziabad), St. Stephens Hospital (Gurgaon), Fortune Hospital (Kanpur), Vatsalya Hospital (Prayagraj), Gurunanak Hospital & Research Centre, RPS Hospital, Ranchi Urology, K.C. Roy Memorial Hospital, Little Hearts Hospital, Summer Hospital, Nephron Kidney Care, Med-T Kalawati Hospital, Vinayak Nursing Home in (Ranchi), Urovita Hospital (Jamshedpur), Singhania Hospital (Purulia), The Fracture Clinic (Varanasi), Ayurveda Hospital (Chennai), Khuslok Hospital (Bareilly), I.B. Smriti Sewa Sadan (Darbhanga), Durgapur City Hospital (Durgapur), Guru Teg Bahadur Charitable Hospital (Ludhiana), K.V.O. Jain Hospital (Mumbai), Sri Sai Hospital (Moradabad), S.M. Hospital (Gwalior), Goyal Hospital & Research Centre (Jodhpur), Chaudhary Hospital & Research Centre (Udaipur), Solanki Hospital (Bharatpur), Raavi Multispecialty Hospital (Pathankot) to name a few.

About Dataman

Dataman Computer Systems Pvt. Ltd. (Dataman), a “**Microsoft Certified Solution Partner**” established in 1990, is a leading provider of Software Solutions and Services that help build solutions for extended Enterprises in this region of Northern India. **Dataman** is providing both Custom Built and Product based solutions to more than **5000 clients spread in 200+ cities & 7 countries** with the help of more than 250 professionals. **Dataman** always believe to serve best products to their clients with state of art technology & having **34+ years** of experience in software industry. Today, Dataman is serving their products in various domains from **Tinsukia to Mumbai**.

Hardware and software Requirements List (Aarogya Desktop Ver.)

Sr.	Item	Specifications	No's	Usage
Application & Data Server				
1	Server	Xeon Processor with 16/32 GB RAM with 1 TB SSD Hard Drive	1	Data server
2	Operating System	Windows Server 2022	1	Operating system for server
3	Database Server	MS-SQL Express 2019 or higher	1	Data Base Management System for storing and managing data
4	Power Supply	Online UPS	1	For uninterrupted Power Backup
PC for Windows Clients				
1	Windows Clients	CPU Core i5 Processor with 8 GB RAM (minimum) and 1TB SATA Hard Disk	as required	PC for working
2	Operating System	Windows 10 Pro or above	1	Operating System for per client/node
Other Peripherals and software requirements				
1	Printers	Standard Laser printer	as required	Printer for receipts & Report Printing
2	Hardware Firewall	Standard Hardware firewall with security features	1	At the Router level to protect network
3	Internet Access	High speed internet broad band service minimum 2 Mbps speed	1	For Online support and updates
4	LAN requirements	1000 Mbps LAN connections with 16 port switch minimum (Wi/Fi network not recommended because of slow speed of 54Mbps 802.11g standards and low reliability due to distance and obstructions.	1	LAN and 16 port switch
5	Antivirus	Good Antivirus at server and clients	1	1 at each PC

Commercials

“AAROGYA” Desktop Software (Upto 20 beds)

S.N.	Modules	Amount (Rs.)
1	O.P.D. Management	Rs. 65,000/-*
2	I.P.D. Management	
3	Financial Accounts	
Add On Modules (as required)		
1	Pathology Management	Rs. 15,000/-
2	Radiology Management	Rs. 15,000/-
3	TPA Management	Rs. 15,000/-
4	Pharmacy Management	Rs. 15,000/-

- GST @ 18% Shall be chargeable extra.
- Hardware, Database, Operating systems etc. is not included in the proposal.

Implementation Support

1. Dataman will provide 1year free warranty of the software Carry in Maintenance (CIM) basis at our site.
2. Dataman will provide **2-3 man-days onsite visit (based on module selection)** of its engineer to provide training to key users of the Hospital to ensure proper implementation of the software.
3. Dataman will provide Remote Support through the modem Network/ Desktop Sharing System & Telephonic Support for 1 year.
4. All additional visits shall be chargeable @ Rs.8500/- Per Man/Day, To/Fro, Fooding and lodging as per actuals.
5. After 1 year warranty period, the services can be enhanced further for 1 year on signing the AMC contract. The AMC shall be charged **@ 20% + taxes** of the software cost. Under AMC, Dataman will provide Onsite Support, remote support through modem, Network/Desktop Sharing, Telephonic Support, version upgrades.

Payment Schedules

Advance with firm order	50% of Total Cost with taxes
Balance amount on Installation of s/w	50 % of Total Cost with Taxes

Time Schedule: Within 1 week of Order confirmation with Advance.

Terms & Conditions:

1. Dataman Computer Systems (P) Ltd. will provide consultancy for the software subject to the condition that the system or any part of it will not be used/sold or given to anybody else without our prior permission.
2. Dataman Computer Systems (P) Ltd. will provide only the executable code of the system.
3. The time schedule as mentioned above is subject to change due to reasons beyond our control like natural calamities, war, strikes, riots or other reasons and also to the time taken to provide the information required for software development.
4. This proposal is valid for 30 days.
5. The time schedule and warranty is subject to the payment terms Mentioned above.
6. All disputes are subject to KANPUR jurisdiction (H.O.) only.
7. Any tax or govt. Levies if applicable will be charged extra.
8. Dataman recommends the customer to avail Internet Based Electronic Remote Access Support Service for efficient, cost effective and fast offsite support services from any Support Centers of Dataman.
9. Customer shall nominate a computer literate person as a full-time coordinator who will interact with Dataman Product Executives during the entire course of implementation of the software and address issues that may hinder/ obstruct the time bound project. The coordinator shall be empowered to take decisions on behalf of the customer software and post implementation while implementation of the software and post implementation.
10. In any case the responsibility of DATAMAN will not be more than the charges rendered by you.
11. Any additions or modifications in the software shall be chargeable extra.
12. You shall not hire or offer direct/indirect contract to any of Dataman employees for the period of three years from the date of termination of this contract until approved by Dataman.

We hope that our proposal will meet your requirements.

Looking forward to a long and happy relationship with you.

For Dataman Computer Systems (P) Ltd.

Sunil Jain

Marketing Head